

Service Agreement

This agreement is between C&M Mowing (partners Corey Weilert and Mari Bermea) and the customer below, for the lawn at the service address.

1 Your lawn

NAME	MOBILE PHONE
SERVICE ADDRESS	EMAIL
START DATE	TURF SIZE mowable grass only
	sq ft
NOTES gate code, dogs, sprinkler heads, anything hidden in the grass	

2 Your price

SCHEDULE	☐ Every 2 weeks	☐ Weekly	☐ One-time
ADDERS	Slope, gates, obstacles, edging _____ ☐ Push mower +50%		
PER VISIT	Every 2 weeks \$ _____	Weekly \$ _____	One-time \$ _____
FIRST CUT	\$ _____	Grass height _____ in.	One visit, replaces the regular price
BILLING	☐ Per visit ☐ Season plan \$ _____ a month, April to November		
	☐ Season prepay \$ _____ (5% off)		
Prices include your adders. The quote is good for 14 days.			

3 Every visit

Mow, trim, edge, blow. When we're done, you get a text with photos of the front and back. We don't bag clippings, work beds, haul, fertilize, spray weeds, prune, or do storm and leaf cleanups.

4 The season

Spring to frost. From the first cut (late March to early April) to the first hard frost, usually mid-November. No mowing and no charges in winter.

Weekly lawns are cut weekly mid-April to mid-October. When the grass grows slower (spring, fall) we space visits out; any visit 11 or more days after the last is billed at your every-2-weeks price.

Our delays. Rain, equipment or scheduling: we come as soon as we can, at the regular price.

Drought. If a drought stops your grass growing, we pause your lawn and text you; watered lawns that keep growing stay on schedule. No visits or per-visit charges during a pause (plans and prepays: section 7). When it grows back, we text you and return to your usual day. If you pay per visit and the route fills during a pause, you get the next open slot.

5 Extra charges

Each one replaces the regular price for that visit. If more than one applies, you pay only the largest. We measure grass height with a ruler and take a photo.

- **Spring first cut:** your every-2-weeks price; 4 to 6 in., plus 25%; over 6 in., plus 50%.
- **Weekly lawn, skipped week:** next visit at your every-2-weeks price, plus 50% if the grass is over 6 in.
- **Other gaps over 14 days that you ask for:** 4 to 6 in., plus 25%; over 6 in., plus 50%.

- **Trip charge:** locked gate, loose dog, blocked lawn, or skipped or cancelled late (section 11). First time in a season, half the visit price; after that, the full price. Service pauses after the third.
- **Debris:** we pick up sticks, toys, pecans or leaves for up to 5 minutes, free. Past that, we mow around what's left and include a photo in your done text. If the lawn can't be mowed, it's a trip charge.

6 Payment

Card on file, through Stripe. No card, no service. No cash or checks, and we never take card numbers by text. No card fees added.

When: right after each visit; the season plan on the 1st of each month, April to November; the prepay once, before April 1.

Declined card: we text you and retry after 2 days. At 5 days, service pauses and a \$10 failed-payment fee applies; it resumes once paid. At 30 days, service ends.

7 Season plan and prepay

Season plan: 8 equal monthly payments. **Season prepay:** the whole season paid before April 1, 5% off.

Both are fixed: no refund or extra bill for more or fewer cuts. Extra charges are billed separately. We make up our weather skips; your skips and drought pauses aren't credited or refunded.

Cancelling either: we total the cuts done at regular per-visit prices, subtract what you've paid, and refund or bill the difference.

8 Price changes

Your price is set by measuring your turf and holds for the season. It changes only if your landscaping does.

Prices change only on April 1, at most once a year, with a text at least 30 days ahead. On April 1, 2027, every customer moves to our 2027 prices.

If we missed a condition that should be priced in, we may add it with notice in the first 30 days; after that, only on April 1.

9 If something's wrong

Text us within 48 hours with a photo.

A bad cut: we re-cut first; if we can't, you get a credit up to the visit price, \$50 at most. Credits go on your next charge and carry over. They're never paid in cash.

Damage: if we damage something, we repair it or pay for it. We carry \$1M in general liability insurance; certificate on request. We're not responsible for anything hidden in the grass that isn't in your notes (section 1), wear that was already there, items left in the lawn (section 11), your lawn's health (disease, weeds, insects, drought), or pets left outside or let out through a gate we didn't open.

10 Referrals

Send us a neighbor: \$20 credit to you and \$20 to them after their third paid cut. New addresses only, up to 5 a season.

11 Your part

- On mowing day: gate unlocked, pets inside, toys, hoses and furniture off the lawn.
- We mow and trim around trampolines, playsets and anything too big to lift; we don't move them. If you want the grass cut underneath, move it before we come.
- Pools and hot tubs: we keep clippings out of the water as best we can and latch pool gates behind us. We don't clean pools, skim clippings or move covers.
- Pick up dog waste before we come. We don't pick it up; we mow around what we see.
- Skip or cancel by text before 7 a.m. on your service day. The skip is free, but the next cut may cost more (section 5).

Card authorization and agreement. By signing, you agree to these terms and authorize C&M Mowing to charge your card on file through Stripe for each visit and any extra charges above, or monthly for the season plan, until service ends. Either of us can end service at any time by text.

Customer

SIGNATURE

PRINTED NAME

DATE

C&M Mowing

SIGNATURE

PRINTED NAME

DATE